

Release Notes

Truist Treasury Manager May 2022 Release Notes

As part of our commitment to deliver integrated and powerful banking and cash management solutions, Truist Treasury Manager has been updated. These Release Notes describe the updates and provide information on where to find additional resources.

Enhancements

- **ACH Reversals in Secure Messaging:** When submitting an ACH reversal request through Secure Messaging, there is now a drop-down menu from which you can select a reason for the reversal. The previous option was a free-form field.
Note: Eligible reversal entries must be initiated within five banking days from the effective date of the original entry. ACH Reversals cannot be guaranteed, and are subject to the terms of the ACH Origination service and Nacha rules.
- **ACH Web Initiation Entry (WEB):** For those who use this ACH transaction type, to comply with Nacha rules a prenote will be required when you add a new recipient. The prenote period is three days, after which the prenote requirement will be lifted. If you wish to bypass the prenote, you must accept the presented disclaimer.

Bug Fixes

In addition to the enhancements recapped above, bug fixes related to ACH Imports are included with this release. We appreciate your partnership as we continually work to improve your digital experience.

Getting Help

Click the **User Materials** link at the top right of any page or visit the Treasury Manager page of the **Treasury Resource Center** at truist.com/treasuryresourcecenter to access reference materials.

If you need additional assistance, contact Treasury Solutions Client Support at treasuryclientservices@truist.com or **800-774-8179**. Representatives are available from 8 am to 8 pm ET, Monday through Friday on bank business days.